



## Company Announcement

Copenhagen, 20 March 2017  
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### **ISS signs heads of terms to extend global facility services partnership with Barclays until 2022**

ISS (ISS.CO, ISS DC, ISSDY), a leading global provider of facility services, today announced the signing of heads of terms to extend the global agreement with Barclays, whereby ISS delivers integrated facility services to the majority of Barclays' sites across the world.

Under the heads of terms, ISS will negotiate an extension of the relationship with Barclays until the end of 2022. Barclays is currently ISS's largest contract. As part of the terms, ISS will continue to deliver integrated facility services (IFS) to approximately 1,600 Barclays sites in 35 countries.

ISS began working with Barclays in October 2012, providing an Integrated Facility Services solution in the UK & Ireland, Continental Europe, the Americas, Middle East and Asia Pacific.

#### **Jeff Gravenhorst, ISS' Group CEO, commented:**

*"We are proud and honoured about the opportunity to extend the agreement with Barclays, which is a very special customer for ISS. The extension is testament to the level of trust and the partnership we have built with Barclays over the last five years.*

*"Everyone at ISS who is involved in this extension is fully committed to continuing the growth of this relationship and collaborating further to exceed Barclays expectations."*

ISS will issue a separate company announcement, when a final and binding extension agreement between the parties has been concluded.

ISS is in regular dialogue with all major customers to develop the relationships and meet their evolving needs. Currently, we are in dialogue with a few major, global customers whose contracts are expected to be re-negotiated during 2017.

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#### **About ISS**

The ISS Group was founded in Copenhagen in 1901 and has grown to become one of the world's leading Facility Services companies. ISS offers a wide range of services such as: Cleaning, Catering, Security, property and Support Services as well as Facility Management. Global revenue amounted to DKK 79.1 billion in 2016 and ISS has approximately 500,000 employees and activities in more than 75 countries across Europe, Asia, North America, Latin America and Pacific, serving thousands of both public and private sector customers. For more information, visit [www.issworld.com](http://www.issworld.com).